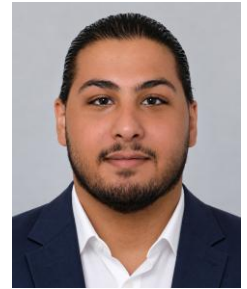


Karim Abdelazim

Project Management | SAP Test Management & Automation

[LinkedIn](#)

IMIS master's student and working student at ALSO Group, with practical experience in SAP S/4HANA test management, Tricentis Tosca test automation, Jira, Xray and SAP Signavio process documentation.



WORK EXPERIENCE

ALSO International Services GmbH | *Working Student Project Manager* 11.25 – Present

- Coordinate test planning, execution tracking, defect follow-up and retesting across SAP rollouts, system updates and business applications with international testers and process owners.
- Own Jira/Xray workflows, configuration, test templates, dashboards and reporting; train business users
- Built reusable SAP S/4HANA automated tests with Tricentis Tosca
- Mapped project delivery workflows in SAP Signavio, covering activities, responsibilities and handoffs.

Concentrix + Webhelp | *Support Professional* 03.23 – 01.24

- Achieved highest customer satisfaction ratings for 4 months supporting customers using Salesforce.
- Completed a train-the-trainer program and guided colleagues on customer issues.

Turner International Middle East (Uptown Cairo) | *Project Cost Management Intern* 02.22 – 09.22

- Compared contractor quotations and bills of quantities (BOQ) in Excel, flagged pricing & quantity issues.
- Prepared change requests, variation orders and interim payment certificates; reviewed contracts and coordinated site submissions and follow-ups with engineers, project managers and contractors.

Freelance | *AI Data Annotator & Quality Reviewer* 07.21 – 08.22

- Annotated text, image and video data, including 2D/3D labeling and product categorization for AI and machine learning; reviewed trainees' annotations and provided feedback on accuracy and consistency.

Bona Invest (*Venture-backed 8 employee Startup*) | *Investment and Trading Intern* 09.21 – 10.21

- Analyzed currency and equity markets using technical analysis and Commitments of Traders reports; evaluated strategies in a simulated portfolio, tracked daily profit/loss and presented findings.

Vodafone Ireland | *Customer Support Advisor* 02.19 – 10.19

- Ranked among the top performers for customer satisfaction and service quality.

EDUCATION

Master of International Management and Information Systems | FH Südwestfalen 04.24 - Present

Bachelor of Business Administration | Cairo University 09.17 – 07.21

Skills & Languages

Test management, test planning, international stakeholder coordination, agile project management, user training

Tools: SAP S/4HANA, SAP Fiori, Tricentis Tosca, Jira and Xray; SAP Signavio process modeling; Salesforce Excel; Power BI, Knime, Microsoft Office 365

Languages: English - Native | German - Basic | Arabic - Native

Certificates & Training

SAP S/4HANA Cloud_IEE2E; Agile with Atlassian Jira; Celonis Process Mining; FMVA; Tricentis Tosca (AS1)